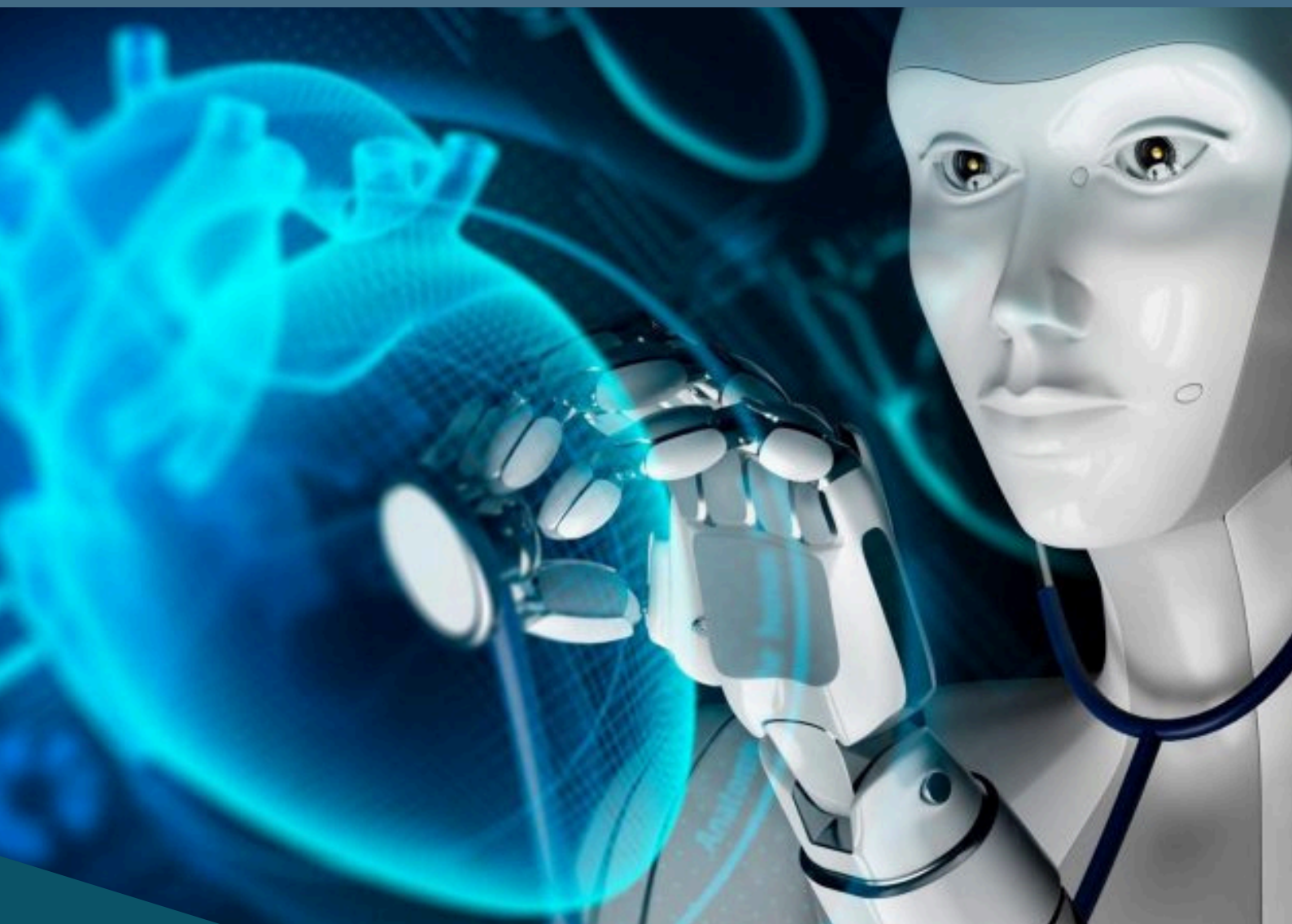# PUTTING PEOPLE AT THE HEART OF TECHNOLOGY

20 24 ANNUAL CONFERENCE

CHARITY IT LEADERS

October 9, 10 and 11 2024

Book Now

DoubleTree by Hilton

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PUTTING PEOPLE AT THE HEART OF TECHNOLOGY

PROGRAM - WEDNESDAY 9 OCTOBER

Time	Session	Speaker
09:50 - 10:00	Welcome	CEO and Chair
10:00 - 10:30	Opening Plenary - To be announced	To be announced
10:30 - 11:15	Meet the Sponsors	Treasurer - Matt Jago
11:15 - 11:45	Coffee Break and Networking	
11:45 - 12:00	Introduction to Unconference	Laura Dawson - Chair
12:00 - 13.00	Agent Smiths of Agile OR Member Case studies	Jane Huntington - Guide Dogs OR Member Case Studies
13:00 - 14:00	Lunch and Networking	
14:00 - 14:45	Crisis Communications	Zoe Amar FCIM and Paulina Stachnik Zoe Amar Digital and Women for Women International
14:45 - 15:15	AI for good - ethics and inclusivity	Michelle van Wijk - Info-Tech
15:15 - 15:45	Coffee and Networking	
15:45 - 16:30	Unconference	Various
16:30 - 17:00	Closing Plenary	TBC
17:00 - 17:10	Close of Day 1	Tree Hall, CITL
19:00 - 20:00	Drinks Reception	Sponsored by Databarracks
20:00	Gala Dinner	Followed by drinks and networking and bacon butties at 23:00

PUTTING PEOPLE AT THE HEART OF TECHNOLOGY

PROGRAM - THURSDAY 10 OCTOBER

Time	Session	Speaker	
09:00 - 09:15	Chair's Address	Laura Dawson	
09:15 - 10:15	Masterclass - Beating the Imposter in the Room	Elizabeth O'Neill and Iain Smith	
10:15 - 10:45	Member Case Studies	Digital technology at Dogs Trust James Elliot	The benefits of a data hierarchy for business reporting Alex McKenna, The Donkey Sanctuary
10:45 - 11:15	Member Case Studies	Business Relationship Management Model Sian Prime, NSPCC	The Salvation Army's Transformation Journey Neil Edmonds, Salvation Army
11:15 - 11:45	Coffee and Networking		
11:45 - 12:!5	Technology & Accessibility in Action - session 1	Gavin Neate - WelcoMe	
12:15 - 12:45	Technology & Accessibility in Action - session 2	Penny Roberts, Bankability	
12:45 - 13:30	Launch of CITL Mentoring Programme	Kevin Adams, The Donkey Sanctuary and Jane Deal, Trustee	
13:30 - 14:30	Lunch and Networking		
14:30 - 15:15	IASME OR BA Group Meeting	Neil Furminger, IASME OR Laura Moore, GDST and Trustee	
15:!5 - 15:45	Coffee and Networking		
15:45 - 16:30	Unconference session 2	Various	
16:30 - 17:00	Closing Plenary - To Be Announced	To Be Announced	
17:00 - 17:15	Closing Remarks and Prize Draws	Tree Hall and Laura Dawson	
18:30 - 19:30	Networking buffet reception		

» **PROGRAM -
FRIDAY 11 OCTOBER** «

09:30 - 13:00 - How to persuade the Board - interactive workshop

Places are strictly limited to 20 participants, so book now to avoid disappointment

Does this sound familiar?

You've had a great idea or need to take urgent action, and need to rapidly get support from a sceptical (but supportive) Board to do further work / secure funding. You've persuaded them to give you a 5-minute slot on the monthly Leadership Team meeting. Now the hard work begins!

Do you:

1. Wing it – trust that your expertise will inspire and get your message across?
2. Have sleepless nights, write a script, rewrite it X times, get an 18-slide deck polished and ready…?
3. Write a short draft and talk it through with a trusted contact who knows the Board's context, thinking and language, and will lobby for you before the meeting?
4. …?

Being able to present yourself and your message with confidence is a vital skill no matter what your job role or seniority. Whether you're new to presenting at this level, or have plenty of experience, this session will give you techniques, tips, confidence and proven approaches to make your next presentation stand out.

Format

- 16 'Board Members' and 4 'Presenters' will participate in the session.
- The Presenters will prepare a 5 minute presentation in advance of the workshop.
- The Presenters will deliver their presentation to The Board, and will then be coached by the facilitators and receive feedback from Board Members.
- The Presenters will present again, incorporating the feedback. They'll receive further coaching and feedback.
- Board Members will also practice the tips and techniques given to The Presenters.
- All delegates will do the warmups and focus activities at the start and end, and practice together the tips given to The Presenters, in pairs/small groups
- Everyone will prepare a 30 second introduction which they will present to the group to practise the all-important first impressions and audience connection.
- There will be a takeaway pack of notes and tips, which you can add to at any time during the session.

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